

# CALIFORNIA STATE UNIVERSITY

## Community Service Learning

### Post-Course Survey

INSERT CSU  
LOGO HERE

<p>1. Enter the first 5 digits of your Social Security Number:</p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p>	<p>2. Course ID: (<i>The survey proctor will provide you with this number.</i>)</p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> </p>	<p>3. Did you participate in community service work (often referred to as "a service-learning component") in this course?</p> <p>~ Yes [CONTINUE WITH QUESTION 4]</p> <p>~ No [SKIP TO QUESTION 10]</p>	<p><b>Indicate on which campus you are completing this survey.</b></p> <ul style="list-style-type: none"> <li>~ Bakersfield</li> <li>~ Channel Islands</li> <li>~ Chico</li> <li>~ Dominguez Hills</li> <li>~ Fresno</li> <li>~ Fullerton</li> <li>~ Hayward</li> <li>~ Humboldt</li> <li>~ Long Beach</li> <li>~ Los Angeles</li> <li>~ Maritime Academy</li> <li>~ Monterey Bay</li> <li>~ Northridge</li> <li>~ Pomona</li> <li>~ Sacramento</li> <li>~ San Bernardino</li> <li>~ San Diego</li> <li>~ San Francisco</li> <li>~ San Jose</li> <li>~ San Luis Obispo</li> <li>~ San Marcos</li> <li>~ Sonoma</li> <li>~ Stanislaus</li> </ul>																				
<p>4. Indicate the total number of weeks you participated in community service work in this course.</p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> </p>	<p>5. Estimate the total number of hours you performed community service work during the course:</p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> </p> <p style="text-align: center;"> <input type="text"/> <input type="text"/> <input type="text"/> </p>	<p>6. Indicate how helpful you found the preparation (e.g., orientation/training) you received to perform community service work.</p> <ul style="list-style-type: none"> <li>~ Did not receive preparation</li> <li>~ Very helpful</li> <li>~ Somewhat helpful</li> <li>~ Not too helpful</li> <li>~ Not helpful at all</li> </ul>																					
<p>8. How often did you do the following:</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="width: 10%;">Frequently</th> <th style="width: 10%;">Sometimes</th> <th style="width: 10%;">Rarely</th> <th style="width: 10%;">Never</th> </tr> </thead> <tbody> <tr> <td>a. Discuss your service experience with other students</td> <td style="text-align: center;">~</td> <td style="text-align: center;">~</td> <td style="text-align: center;">~</td> <td style="text-align: center;">~</td> </tr> <tr> <td>b. Discuss your service experience with your instructor</td> <td style="text-align: center;">~</td> <td style="text-align: center;">~</td> <td style="text-align: center;">~</td> <td style="text-align: center;">~</td> </tr> <tr> <td>c. Write about your service experience (e.g., keep a journal)</td> <td style="text-align: center;">~</td> <td style="text-align: center;">~</td> <td style="text-align: center;">~</td> <td style="text-align: center;">~</td> </tr> </tbody> </table>				Frequently	Sometimes	Rarely	Never	a. Discuss your service experience with other students	~	~	~	~	b. Discuss your service experience with your instructor	~	~	~	~	c. Write about your service experience (e.g., keep a journal)	~	~	~	~	
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a. Discuss your service experience with other students	~	~	~	~																			
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<p>9. Overall, how would you rate the quality of the community service work you performed in this course? ~ Excellent ~ Very good ~ Good ~ Fair ~ Poor ~ Very poor</p>																							

10. On the left, indicate how much the community service component of the course contributed to each item. On the right, indicate how much the class lectures/readings contributed to each item. **Even if you did not participate in the community service component of this course, assess both the right and left columns.**

<u>Community service component</u>					<u>Classroom lectures</u>					
A lot	4	3	2	Not at all						
5	4	3	2	1	A lot	4	3	2	Not at all	
5	4	3	2	1	5	4	3	2	1	
5	4	3	2	1	a. Learning the subject matter of the course	5	4	3	2	1
5	4	3	2	1	b. Understanding/solving real-life problems	5	4	3	2	1
5	4	3	2	1	c. Improving your writing skills	5	4	3	2	1
5	4	3	2	1	d. Improving your ability to think critically	5	4	3	2	1
5	4	3	2	1	e. Interest in the subject matter of the course	5	4	3	2	1

**Please indicate the extent to which you Agree or Disagree with each of the following statements.**

	Totally Agree	Strongly Agree	5	Neutral	3	Strongly Disagree	Totally Disagree	
11. Being involved in a program to improve my community is important to me.	7	6	5	4	3	2	1	n n n n
12. I invest time in learning about community issues (e.g., reading the newspaper, attending community meetings, etc.).	7	6	5	4	3	2	1	n
13. My family, friends, and I talk about community issues.	7	6	5	4	3	2	1	n n n
14. I am aware of the needs and problems facing the community in which I live.	7	6	5	4	3	2	1	n
15. Everyone should find time to contribute to his/her community.	7	6	5	4	3	2	1	n
16. I plan to perform community service work after the course is over.	7	6	5	4	3	2	1	n n n n
17. I feel that contributing to the solutions of community problems is my responsibility.	7	6	5	4	3	2	1	n
18. I sometimes find it difficult to see things from someone else's point of view.	7	6	5	4	3	2	1	n n n n
19. I feel that I can have a positive impact on the community in which I live.	7	6	5	4	3	2	1	n n n n n n
20. I have a good understanding of my personal strengths and weaknesses.	7	6	5	4	3	2	1	n n n n n n
21. I want to learn more about people whose race, ethnicity, or culture is different from my own.	7	6	5	4	3	2	1	n n n n n n
22. I have definite career plans.	7	6	5	4	3	2	1	n
23. It is important for me to have a career that directly serves others in need.	7	6	5	4	3	2	1	n n n n
24. I feel well prepared for my future career.	7	6	5	4	3	2	1	n
25. It is important for me to have a career in which I work with people who are ethnically diverse.	7	6	5	4	3	2	1	n n n n
26. The things I learn in school are not applicable to my life outside of school.	7	6	5	4	3	2	1	n
27. I was better able to learn the subject matter of this course compared with other courses that did not include a service-learning component.	7	6	5	4	3	2	1	n

**THANK YOU FOR YOUR COOPERATION!**