

## FITTING THE PIECES TOGETHER CONFERENCE

Thursday, November 3, 2016 to Friday, November 4, 2016

### Program Schedule

*(subject to change)*

<b>Thursday, November 3, 2016</b>	
<b>8:00 am – 5:00 pm</b> Foyer	Registration Open
<b>8:00 am - 9:30 am</b> California Ballroom	Breakfast
<b>9:30 am – 10:30 am</b> California Ballroom	<p><b>Opening Session – Telling Our Story: Advocating for the CSU</b></p> <p>Description: This presentation introduces the Sacramento Team that advocates on behalf of the California State University. Nichole Munoz-Murillo will provide an overview of CSU's budget and legislative accomplishments this year, highlight CSU's agenda looking towards 2017 and beyond, and educate how Risk Management staff can be CSU storytellers to Californians.</p> <p>Speaker: Nichole Munoz-Murillo, Senior Legislative Advocate, CSU Office of Advocacy and State Relations</p>
<b>10:30 am – 10:45 am</b>	Break
<b>10:45 am – 12:00 noon</b> California Ballroom	<p><b>General Session – The Wedge</b></p> <p>Description: Whatever the conflict, wedges are the by-product. Wedges are driven in between individuals, teams, departments or institutions. Left unattended, wedges can result in a functioning team becoming dysfunctional unless there are leaders who understand the process for extracting wedges and engage in the process. This session focuses on the process and tools needed to extract wedges and improve workplace environments.</p> <p>Speaker: Gerry Preciado, Director, Litigation Management, Bickmore Risk Services</p>
<b>12:00 noon – 1:30 pm</b> California Ballroom	<p><b>Luncheon Session – The Top Ten Employment Mistakes in the University Workplace</b></p> <p>Description: Executive Vice Chancellor and General Counsel Fram Virjee will highlight strategies for avoiding the most common and costly mistakes that can lead (and have led) to employment litigation within the CSU System. The discussion will include examples pulled from the pages of the CSU and highlight how, working together, we can best minimize risk.</p> <p>Speaker: Framroze Virjee, Executive Vice Chancellor and General Counsel, Office of General Counsel, CSU Office of the Chancellor</p>
<b>1:30 pm – 3:00 pm</b>	<b>CONCURRENT SESSION 1</b>
Calaveras Room	<p><b>It's No Minor Issue: Taking Responsibility for Programs with Children on Your Campus</b></p> <p>Description: Campuses must take child abuse prevention seriously, but who leads the charge? Building buy-in at every level across campus is the key to successful implementation of programs for the protection of minors. Panel presenters will share proven strategies and answer some of the most frequently asked questions for preventing abuse within your campus programs.</p> <p>Speakers:</p> <p>Candace Collins, Director, Higher Education, Praesidium</p> <p>Douglas Dawes, Vice President, Business &amp; Finance, Stanislaus State</p> <p>James Strong, Provost and Vice President, Academic Affairs, Stanislaus State</p> <p>Amy Thomas, Director, Safety &amp; Risk Management, Stanislaus State</p>

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Granada Room	<p><b>Bridging the Gap: Developing a Mutual Aid Agreement to Support Counseling Centers in Response to Traumatic Incidents</b></p> <p>Description: Higher educational institutions face unexpected emergencies, disasters, and crises that can impact the entire campus and the surrounding communities. Students and staff can quickly become victims of natural disasters, crimes, or illnesses. Higher educational institutions should be prepared to respond to situations during and after traumatic incidents. It is critical that campus administrations establish mutual aid agreements between higher educational institutions to strengthen emergency response across all CSU campuses.</p> <p>The presenter will discuss the steps taken to establish a mutual aid agreement that coordinates efforts and collaboration between different CSU campus mental health departments and campus emergency personnel to assist in responses to traumatic incidents.</p> <p>Speaker: Ana Aguayo-Bryant, Assistant Director, Student Academic Support, CSU Office of the Chancellor</p>
Hermosa Room	<p><b>Maximizing the CSAC-EIA Training Resources</b></p> <p>Description: CSURMA has partnered with the CSAC Excess Insurance Authority since January 1, 2015 to finance workers' compensation losses. As a member of the CSAC EIA, an entire suite of services is available to help reduce or eliminate losses. This session will discuss these claims, loss prevention and risk management services and how to access these services.</p> <p>Speaker: Michael Fleming, Chief Executive Officer, CSAC Excess Insurance Authority</p>
Fresno Room	<p><b>Coordination of Leave Benefits: IDL, WC, NDI, FMLA</b></p> <p>Description: The session will cover the various different medical leave programs at the CSU. The initial discussion will be presented by Beth Ryan and Delta Williams and will give a brief overview of each program. This will be followed by a panel discussion of campus best practices and review how the programs coordinate and often overlap.</p> <p>Speakers:</p> <p>Jennifer Acfalle, Assistant Director, Benefits and Workers' Compensation, San Diego State University</p> <p>Heather Cain, Payroll and Benefits Manager, Sonoma State University</p> <p>Nora Johnson, Payroll Officer, State Controller's Office</p> <p>Kevin Mackey, Benefits Analyst, HR Employee Services, CSU Sacramento</p> <p>Trisha Ramos, Managing Director, Payroll, Benefits and Workers' Compensation, Sonoma State University</p> <p>Pliny Reynolds, Manager, State Controller's Office</p> <p>Beth Ryan, Director, Benefits and HR Programs, Human Resources Management, CSU Office of the Chancellor</p> <p>Delta Williams, Senior Benefits Analyst, Human Resources Management, CSU Office of the Chancellor</p>
Focus Group (1:30-2:15) Balboa Room	<p>Policy Group EOC Training (Frank Castro-Wehr, Witt O'Brien's)</p>

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Focus Group (2:15-3:00) Balboa Room	EOC / COOP Integration (Frank Castro-Wehr, Witt O'Brien's)
<b>3:00 pm – 3:30 pm</b> Foyer	Refreshment Break
<b>3:30 pm – 5:00 pm</b>	<b>CONCURRENT SESSION 2</b>
Calaveras Room	<p><b>Special Events Resource Guide (SERG) Project</b></p> <p>Description: Following a brief review of the CSU Special Events Resource Guide project, the presentation will cover key elements of the resource guide, professional and operation standards, organizational models based upon a functional approach and self-assessment for campus event programs. Project "next steps" and continued campus involvement will conclude the session.</p> <p>Speaker: Joe Risser, Consulting Risk Manager, Risk Management Design</p>
Granada Room	<p><b>CSU Systemwide Emergency Response - Communications</b></p> <p>Description: This session will provide an opportunity to learn how the PIOs work together across the CSU system to manage communications. The session will also explore how emergency management, business continuity, and risk management functions can tie together for system-wide communication initiatives. The 90-minute session will include a brief presentation, facilitated discussion, and group activities.</p> <p>Speakers: Frank Castro-Wehr, Preparedness Program Manager, Witt O'Brien's Matt Stanley, Senior Emergency Management Consultant, Witt O'Brien's</p>
Hermosa Room	<p><b>Library North Property Loss</b></p> <p>Description: This will be a summarized account of the April 2015 flood event in the campus main library facility, affecting approximately 90,000 square feet of occupied space on three floors. The discussion will focus on the campus risk mitigation actions and initial response; the Belfor initial emergency clean-up, mobilization and building restoration activities; and finally the insurance company perspective and collaboration.</p> <p>Speakers: Kevin Brady, Director, Risk Management and EHS, CSU Los Angeles Robert Frey, Regional Claims Director, Alliant Insurance Services Thomas Stufft, Regional Manager, Belfor Property Restoration-Los Angeles David Wartens, Regional Manager, Belfor Property Restoration-San Francisco</p>
Fresno Room	<p><b>Delving into the Root Cause of the Workers' Compensation Claim</b></p> <p>Description: This presentation will focus on the California JPIA's effort to establish a program to identify the root cause of injuries occurring throughout our pool. The presentation will also include the early findings regarding the root causes of our member agencies' injuries.</p> <p>Speakers: Jeff Rush, Workers' Compensation Program Manager, California Joint Powers Insurance Authority De Ann Wagner, Vice President, Claims, York Risk Services Group</p>

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Focus Group (3:30-4:15) Balboa Room	Property / Fine Arts Insurance (Daniel Howell & Rob Leong, Alliant)
Focus Group (4:15-5:00) Balboa Room	Rating Plans (Daniel Howell & Rob Leong, Alliant)
<b>6:00 pm – 7:30 pm</b> Sierra Ballroom (16 <sup>th</sup> Floor)	Welcome Reception
	Dinner on your own
<b>Friday, November 4, 2016</b>	
<b>8:00 am – 2:30 pm</b> Foyer	Registration
<b>8:00 am - 9:00 am</b> California Ballroom	Breakfast
<b>9:00 am – 10:30 am</b>	<b>CONCURRENT SESSION 3</b>
Calaveras Room	<p><b>Safety Strategies for International Programs</b></p> <p>Description: Managing international partnerships and student mobility can be a complex and challenging task. This session will provide background on CSU policies, information gathering, risk analysis, and crisis response for study abroad programs. In addition, presenters will provide information on resources available to support planning and operation of programs as well as responding to challenges.</p> <p>Speakers: Gary Rhodes, Associate Dean, International Education &amp; Senior International Officer, College of Extended &amp; International Education (CEIE), CSU Dominguez Hills Leo Van Cleve, Assistant Vice Chancellor, International and Off-Campus Programs, CSU Office of the Chancellor</p>
Granada Room	<p><b>The Northridge Earthquake: 22 Years Later, Are There Lessons To Be Learned?</b></p> <p>Description: The 1994 Northridge Earthquake was the single most physically destructive event to ever befall an American university campus. This presentation will revisit the campus' challenges related to disaster response and recovery, and offer participants an opportunity to discuss how best to prepare for future events.</p> <p>Speaker: Mark Crase, Assistant Vice Chancellor &amp; CIO, Retired, CSU Office of the Chancellor</p>
Hermosa Room	<p><b>Dealing with the New OSHA Landscape</b></p> <p>Description: This session will attempt to de-mystify Cal/OSHA's nature, purpose and scope of inspection policy and protocol. Facilitate an understanding of the Injury &amp; Illness Prevention Program "Code Speak" applicable to the inspection process, evidence based citations, tips to mitigate negative inspection outcomes, and lastly provide any regulatory updates.</p> <p>Speaker: Dick Monod de Froideville, Consulting Industrial Hygienist/Safety Engineer, Monod de Froideville Consultancy</p>

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Fresno Room	<p><b>Successful Management of Risks and Responses in Return to Work and Disability Accommodation Requests in the Workplace</b></p> <p>Description: How to balance the interplay between obligations under workers' compensation, disability accommodation and return to work programs successfully, including issues of privacy, affirmative obligations to interact with employees and their representatives, and common risk exposure scenarios.</p> <p>Speakers: Robert Cutbirth, Partner, Tucker Ellis, LLP Marc Leibowitz, Partner, Laughlin, Falbo, Levy &amp; Moresi LLP</p>
Focus Group (9:00-10:30) Balboa Room	UC Centers of Excellence (Brent Cooley, UC & Zachary Gifford, CO)
<b>10:30 am – 10:45 am</b>	Break
<b>10:45 am – 12:00 Noon</b>	<b>CONCURRENT SESSION 4</b>
Calaveras Room	<p><b>Faculty Perceptions of Managing Risks</b></p> <p>Description: A qualitative analyses of faculty perceptions of managing risks. Risk Management address risks through daily interaction with faculty, staff, students, colleges and departments, legal counsel, third-party administrators and the community. Getting out of our risk management silos and understanding how our stakeholders perceive risk is key to effective risk communication.</p> <p>Speaker: Jody Van Leuven, Executive Director, Risk Management, CSU San Bernardino</p>
Granada Room	<p><b>Sexual Incident Investigations on Campus</b></p> <p>Description: Overview of Title IX enforcement at the CSU, including campus handling of reports of sexual misconduct.</p> <p>Speaker: Pamela Thomason, Systemwide Title IX Compliance Officer, Equal Opportunity and Compliance, Human Resources, CSU Office of the Chancellor</p>
Hermosa Room	<p><b>How to Win Advocates and Influence the Masses Through Collaboration, Persuasion and Presentation</b></p> <p>Description: This session will present current collaborations that affect the WERCS membership (both internally and externally). Topics include: how collaboration and persuasion is necessary for effective program development; using engagement techniques to make your presentations and trainings more effective and what tools are available for you to interact with your audience.</p> <p>Speakers: Janette de la Rosa Ducut, Training Director, Environmental Health &amp; Safety, UC Riverside Regina Frasca, Director, Safety, Risk &amp; Sustainability Services, CSU San Marcos</p>

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<p>Fresno Room</p>	<p><b>Test Your Workers' Compensation Knowledge</b></p> <p>Description: This popular session is a fun, interactive review of workers' compensation facts and fiction designed specifically for the CSU. The session will include discussion on claim compensability, benefit delivery, reporting requirements, medical treatment issues, the impact of reform legislation changes from SB 863 and 2016 case law updates. The session is a great refresher for those with experience in workers' compensation and a good introduction to those that may be new to the world of workers' compensation.</p> <p>Speakers: Patricia Daniels, Operations Manager, Sedgwick Claims Management Services, Inc. Jacki Graf, Workers' Compensation Consultant, Alliant Insurance Services Cindy Parker, Vice President Operations, Sedgwick Claims Management Services, Inc.</p>
<p>Focus Group (10:45-12:00) Balboa Room</p>	<p>CSURMA / AORMA 101-201 (Rob Leong &amp; Mimi Long, Alliant)</p>
<p><b>12:00 noon – 1:15 pm</b> California Ballroom</p>	<p>Lunch: Closing Remarks and Opportunity Drawings (must be present to win)</p>
<p><b>1:15 pm – 2:30 pm</b> California Ballroom</p>	<p><b>Closing Session – CSU-CCC-UC Collaborations and Other Initiatives</b></p> <p>Description: CSU, CCC and UC leadership have called on campuses to work together and identify new ways to take advantage of new opportunities and technologies and to meet challenges faced by all of California Public Higher Education. An ongoing commitment has been made to increase efficiencies, identify and share best practices and outcomes, and break down siloes between departments, campuses and systems. This is done in support of student achievement which benefits California's economy, society and environment.</p> <p>Speaker: Mike Redmond, Assistant Vice Chancellor, Strategic Initiatives and Support Services, CSU Office of the Chancellor</p>
	<p>Adjournment</p>

*Thank you for coming!*