

# Fitting the Pieces Together at CSUF

Business Continuity Planning, Emergency Management,  
Environmental Health and Safety, Risk Management and  
Workers' Compensation

At California State University, Fullerton

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Fisher

# Looking at the whole picture

Affecting One,...



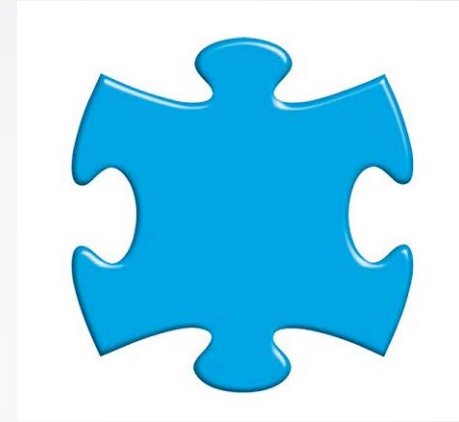
Affecting Many



# And Learning How to Fit Together

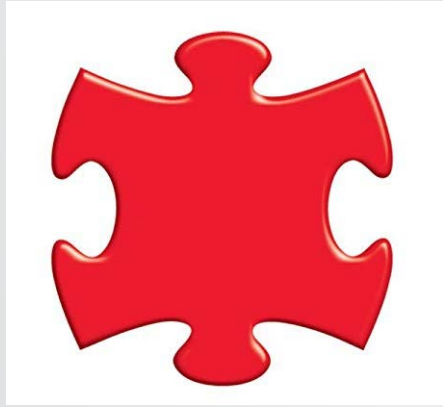


# Who Are We? Pearl Boelter

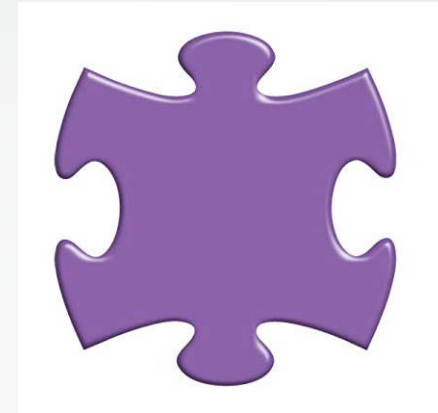


- **Environmental Health and Safety (EHS)** encompasses the laws, rules, guidance and processes designed to help protect employees, the public and the environment from harm. Environmental health and safety departments take a systematic and empirically informed approach to preventing accidents and injuries. In a University environment, EHS staff works in a coordinated effort to address health and safety issues in several broad areas: workplace safety, occupational health, laboratory safety, emergency management, environmental programs, and general health and safety for the campus community.

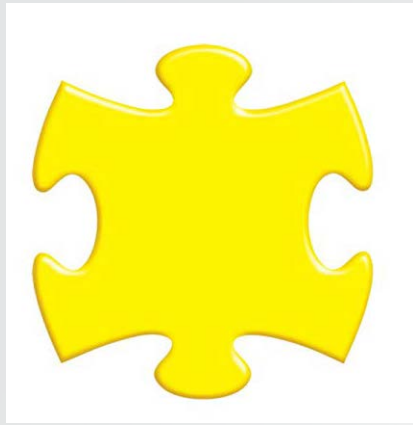




Who Are We?  
Michael Coughlin  
Alisha Brown



- **Risk Management (RM)** analyzes and balances safety and potential liability with the need for students and faculty to participate in High Impact Practices, such as international travel, internships and service learning and research.
- **Workers' Compensation (WC)** provides medical benefits, temporary disability, permanent disability, vocational rehabilitation and death benefits to employees who become injured or ill during the course and scope of their employment.

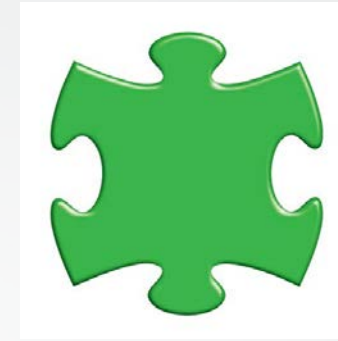


# Who Are We? Sue Fisher

- **Emergency Management (EM)** is the discipline that examines natural disasters, such as earthquakes and wildfires; emergencies, such as active shooters; planned events, such as commencement and civil unrest; as well as slow-moving events, such as pandemics. These are all situations that require analysis, planning, training, recovery and mitigation, whenever possible to lessen their impact. Emergency Management also covers response to emergencies, it is a small part of the program responsibilities. Primarily, the planning and mitigation efforts make the University reduce the effects of hazards, and resilient in crises.
- The majority of the job of an Emergency Manager is planning for events, which requires the coordination and valuable information sharing across all University divisions.

# Who Are We?

## Sue Fisher



- **Business Continuity Planning (BCP)** is often confused with Emergency Management, but it is distinctly different. While Emergency Management directly addresses the disaster, Business Continuity ensure that the **essential functions** of the University, or the part that has been affected, are maintained. Business Continuity Planning can also help a department relocate staff and its essential operations to another location, facilitate secure IT systems, move telephone services or even help to find outside staffing.
- Business Continuity Planning is often the most invisible of all of these disciplines as it requires a tremendous amount of data gathering before an event, but it can be the most impactful as it could be the essence of the University that it preserves and protects.



## “Discovery” Meeting

In February, RM, WC, EHS, EM and BCP got together to discuss how we do “fit together.” We discovered:

- RM and WC routinely connect
- RM, WC and EHS frequently connect
- EM and BCP often connect
- EM and BCP rarely connect with RM, WC and EHS

**CONCLUSION: We need to fix this!**



# Current Efforts to FTPT at CSUF

EH&S examples of coordination:

- Routine – EHS working with EM and Risk on large construction projects that impact building egress and campus community pathways.
- EHS working with RM on identifying safety concerns on campus and ensuring campus events are safe.
- EHS working with WC and RM on employee injuries and illnesses.
- Events/Incidents – EHS working with RM and WC on damaged asbestos identified in a campus building.
- EHS working with RM on a building that had a water leak (housing with a damaged fire sprinkler).

# Event: Milo Yiannopoulos



- Speaker at CSUF - October 31, 2017 at invitation of student club.
- Months of planning prior to event.
- Significant police presence from other Orange County agencies.
- Demonstrators and counter events .

## How we FTPT:

- EOC activated (representatives from WC, RM, EHS, EM on EOC team).
- Numerous staff around campus to apprise EOC.
- RM, WC prepared to notify Cal-OSHA if necessary.

# Event: Homicide on Campus

- On August 16, 2019, a special consultant was stabbed to death in the College Park parking lot.
- Fullerton PD took control, per MOU .
- EOC not activated (probably hindered a FTPT opportunity)
- EM and RM should have connected about notification of the campus community about at-large suspect. However, RM and WC knew immediately that suspect was not at-large on campus.
- Notification of Cal-OSHA by WC once victim's identity confirmed. In this case, WC notified Cal-OSHA within 3 hrs.



# Event: Promenade Project

## Opportunities for FTPT

- ADA compliance issues
  - Fencing, signage, blockage of pathways.
- RM, EM, EHS issues – Egress, evacuation areas, signage.
- RM, EM, WC, EHS – Extensive work areas.
- RM, WC, EM – Placement of new lights, trees, planters in walkways.





# Event: Water Main Break

## Opportunities for FTPT

- RM, WC, EHS – Potential for injury at site; health and safety issues.
- EM, RM, EHS – Notification of campus community of the potential danger.



# Event: Power Outage



## Opportunities for FTPT

- RM, WC, EHS – Potential for injury because of the loss of power.
- EM, RM, EHS – Notification of campus community of the potential danger.
- RM, EM, BCP – Threat to any campus essential functions.



## Event: Fire Sprinkler Broken in Housing

### Opportunities for FTPT

- RM, WC, EHS – Potential for injury at site.
- EM, RM, EHS – Notification of Housing residents of the potential danger.

# Communication is Key!

- We often don't find out about an incident at the same time.
- Knowing who to contact means you KNOW the responsibilities of the others' programs.
- Often, you need to ask yourself:
  - Are employees involved?
  - Is there a potential for liability?
  - Is there a health safety concern?
  - Could the EOC support this incident?
  - What campus plan needs to be activated?
  - How disruptive is this event –
    - what it affects and for how long?



# Bottom Line(s)...



- FTPT does not just happen.
- It takes time, effort and work.
- Each group brings expertise to each situation.
- Use and help one another – at EVERY OPPORTUNITY.
- Communication is key.