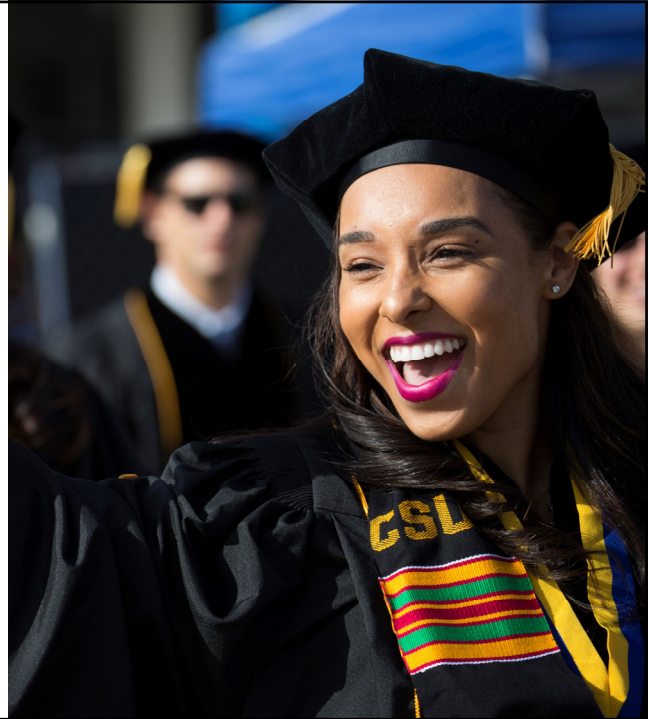


Year of Engagement: Reimagining Student Success

CSU Board of Trustees
Committee on Educational Policy—Item 4
September 22-25, 2024

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Reimagining Student Success

- Finishing strong: Graduation Initiative 2025
- Closing equity gaps
- Welcoming America's new majority
- Planning ahead to the future
- Leading the nation in advancing student success and equity






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Discovery Phase Overview

We have spent the past five months analyzing data and engaging stakeholders across universities to develop a holistic understanding of the current student success ecosystem.

GUIDING PRINCIPLES

-  **Student-Centric**
-  **Equity-Driven**
-  **Data-Informed**
-  **Collaborative**
-  **Transparent**



OUTCOMES

- 1** Identified proven, promising, and **scalable practices**
- 2** Determined **ongoing barriers** and **emerging barriers**
- 3** Identified potential **target areas** for improvement
- 4** Assessed **student success initiatives** to determine factors for lasting impact

Comprehensive Engagement

Developing a student-driven, holistic student success framework to advance equity, social mobility, and career and workforce development throughout California.

We are spearheading the most comprehensive engagement in CSU history...

1,000,000+

Survey Recipients

300+

Discovery Participants

13

Executive Presentations

We have engaged all internal stakeholder groups including:

- Students
- Former Students
- Alumni
- Faculty
- CSSA
- ASCSU
- Staff
- Exec. Leadership
- Board of Trustees
- Academic & Student Affairs
- Sr. Diversity Officers
- VPs of Student Affairs
- Alumni Council
- Ext. Relations & Communications
- YoE Workgroup
- CSU Foundation
- VPs of Advancement

Finishing Strong

- All universities will soon tap into Graduate365 monitoring tool
- User-friendly access for campus student success teams
- Real-time data updated daily
- Insights into progress and barriers
- Targets support to individual students
- Identifies effective, scalable ideas

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Success at San José State

- CSU Student Success Network
- Assisting and retaining students on academic notice
- Redistributing clerical work to focus advisors on student success
- Retention and reenrollment rates are steadily rising

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Emerging Key Themes

Below are some of the key themes that have emerged during the Discovery Phase.



COMMUNITY,
 ENGAGEMENT &
 BELONGING



EQUITY
 CENTERED
 LEARNING



AFFORDABILITY &
 BASIC NEEDS



CAREERS &
 GRADUATE
 SCHOOL



DEGREE
 PLANNING &
 COMPLETION



DATA-INFORMED
 SUPPORT



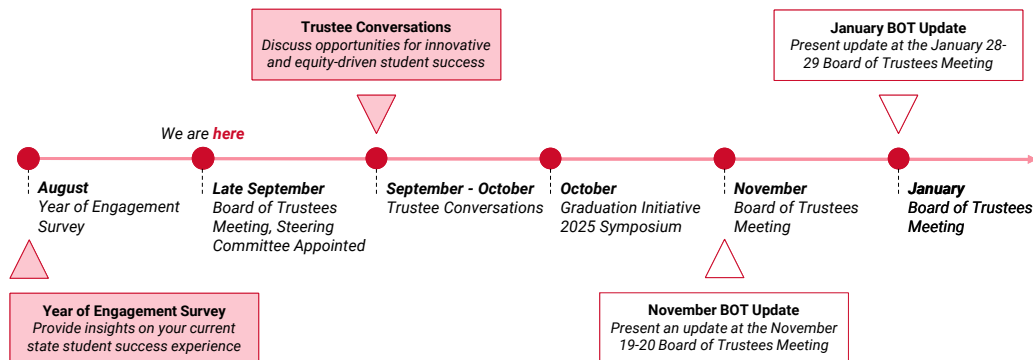
STUDENT-
 CENTERED
 ADMINISTRATIVE
 PRACTICES



PRE-COLLEGE
 PREPARATION

Next Steps

We invite you to participate in the survey and a conversation on your perspectives and expertise.



ADDITIONAL ENGAGEMENT

- Functional Discovery Sessions | Gather functional insights from CSU capability leaders across cross-functional discovery sessions
- University Discovery Sessions | Gather nuanced insights from CSU university leaders across 23 university focus groups
- Partner Consultations | Engage industry, California education system, and philanthropic partners to develop partnerships
- Engagement Presentations | Continue to provide engagement updates to stakeholder groups, such as the Board of Trustees, and at the GI 2025 Symposium

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ACADEMIC & STUDENT AFFAIRS

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