CSU The California State University | **Transfer Planner**

Community College Counselor Portal Training for the CSU Transfer Planner
Tuesday, April 9, 2024
Q&A's Report

Transfer Planner

1. **Do transferable units in the Transfer Planner include AP units?**
   Total Transfer Units Earned includes successfully completed transferable courses, planned/in progress transferable courses, and tests used for transfer credit.

2. **When can students set up a Transfer Planner account? Who is the Transfer Planner for?**
   Students are encouraged to set up an account as early as possible. The Transfer Planner is a tool for **all** transfer applicants and therefore, do not have to be enrolled in a Transfer Success Pathway agreement or pursuing an ADT to utilize the tool.

3. **How will the Transfer Planner know if a student has been awarded a degree?**
   Students will be required to update their Academic History section to report the ADT degree information, including graduation status.

4. **Why would a student choose to "opt out" of completing a Golden Four or other General Education requirement?**
   Certain majors do not require a student to complete the A3 – Critical Thinking requirement. Students who attended continuously prior to Fall 2021 are not required to complete an Ethnic Studies course and may need to opt out.

5. **Is the General Education section in the Transfer Planner based on a CSU GE pattern only or is IGETC also an option?**
   IGETC is not currently an option, but future iterations/updates to the planner would include the IGETC pattern.

6. **Will the coursework entered in the Transfer Planner be fed into the Cal State Apply application?**
   No, not in its current iteration, but this is in development for the future.

7. **Will students be able to indicate if they are part of a special program (i.e. EOPS)?**
   Not at this time, but future iterations of the Transfer Planner may have the potential to identify categorical programs.

8. **If a student indicates attending multiple community colleges, will counselors from each college be able to access the student's information?**
   Yes, each individual college user will be able to access the student's information and will be able to communicate with the students via the Transfer Planner.

9. **Is there text functionality in the Transfer Planner?**
   We are currently exploring adding SMS functionality.

Transfer Success Pathway Program (TSP)

10. Can students be enrolled in a Transfer Success Pathway (TSP) agreement and pursue an ADT at the same time?
Yes, students can hold a TSP agreement and pursue an ADT. Students will enter the ADT they are pursuing when filling out their academic profile.

11. If the ADT the student is pursuing does not align to the major they signed a TSP agreement with, will the student be notified?
Yes, students will see Similar/Dissimilar messaging when they compare their ADT degree to their followed programs.

12. When is the Transfer Success Pathways (TSP) agreement cycle?
The TSP agreement cycle will be open August 1 – September 30, 2024.

13. Does a student who enrolled in a Transfer Success Pathway (TSP) agreement still need to fill out the Cal State Apply application?
Yes, all students are required to apply via Cal State Apply if they want to be considered for admission.

14. Who determines if a student is eligible for a Transfer Success Pathways (TSP) agreement and who communicates this with the student?
The CSU campus with whom the agreement has been signed will determine eligibility and will communicate their determination with the student.

15. Who is eligible to enroll in a Transfer Success Pathway (TSP) agreement?
Students graduating high school in 2024 or graduated in 2023 and took a gap year are eligible to sign an agreement between August 1 - September 30. Students would be signing an agreement right before or during their first semester at a Community College.

16. Are students who completed dual enrollment courses eligible to a Transfer Success Pathway (TSP) agreement?
Yes, they are eligible to enroll in a TSP agreement.

User Functionality and Access

17. How do Community College users gain access to the Transfer Planner?
Those working directly with transferring students can request access via our CCC User Access Request form.

18. When changes are made to an individual users' dashboard, are they only viewable to that user?
The dashboard is only viewable by each individual user and any changes made will not be viewable to the other CCC users.

19. Will CCC users have the ability to reach out the CSU Transfer Success Pathway (TSP) coordinators?
Yes, CCC users can access the contact list via the Operations Manual (page 15).

20. **If I am having issues with logging into my account or resetting my password, where can I get assistance?**
    Users can get assistance via the [CSU Transfer Planner Community College Portal](#) help site, or they can call Liaison helpdesk at 617-431-5741 or support@csutransferplanner.myliaison.com